

WiMAX Forum Day – General Session Marketing Working Group Update

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- Marketing Working Group Team
- 2003 Accomplishments
- Environmental Snapshot & Challenges
- 2004 Marketing Plan
- Call for Action



MWG Marketing Team

Chair; VP, WiMAX Forum – Dr. Mohammad Shakouri, Alvarion

- Events Director Jeff Orr, Proxim
- Technical Marketing Director TBD
 - Collateral, event materials, white papers, case studies, application notes
- Marketing Director Suzanne Brisendine, Intel
 - Across groups, focus strategic, branding, website
- Membership Director Frank Draper, Wavesat
- PR Edelman (Kendra Petrone, Dan Guitteau)
 - Press releases, interviews, newsletter
- Website Administrator Dana Mcgrew, Intel

Thanks, Dean Chang of Aperto, for driving membership in 2003



WiMAX Forum Marketing Accomplishments 2003

- Developed a collaborative working group
 - More than 15 people participating in bi-weekly calls
 - More than 50 members joined the working group
- WiMAX Forum Membership growths to 68
- WiMAX in the news (Hired Edelman PR agency)
 - 175 articles mentioning WiMAX; 3 Analyst WiMAX Reports
 - "MOST PROMISING TECHNOLOGY OF THE YEAR" for CNet in the UK
 - "10 Technologies to Watch in 2004" by Business 2
- New website, new website administrator
- Marcom Collateral: White papers, flyers, case studies
- Conference and Event Participation (10)



2003 News Coverage



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ABIresearch

"For Last-Mile Wireless, Fate of WiMAX in Carriers' Hands"

In-Stat MDR

"Fixed Wireless Infrastructure Will Ride a Wave of Growth on Standards"

Global communications, one country at a time.



WiMAX and Wi-Fi: Unwiring the World



Environmental Snapshot (1/2)

Service Providers

- -Starting to join but many are still "kicking tires"
- -Operator readiness varies
 - Asia: strong interest, high growth, weak existing infrastructure, spectrum is becoming available
 - Europe: financially stronger than US; spectrum available; lack of broadband alternative; sees WiMAX as next step "wide-area Wi-Fi"
 - US: big market beginning to move; still recovering financially; limited spectrum available (Sprint/Nextel MMDS); DSL fill-in opportunity



Environmental Snapshot (2 of 2)

Press / Industry Analysts

- -Engaged and on the learning curve
- Skeptical of early hype but generally believe WiMAX will dominate the fixed wireless market by 2008 (Pyramid, 11/03)

-Confusion remains about some issues

• WiMAX vs. 802.16, 3G, etc.

-Must get involvement, support of top analysts

OEMs / WiMAX Forum members

- -Get all members actively engaged
 - Educate, integrate, involve
- -Enable members to drive key Forum messages



Challenges for 2004

- Lack of WiMAX-Certified products early in 2004
- Trademark protection
- Budget
- Increase Active involvement of membership
- Lack of Frequency harmonization for broadband use
 - Regulatory Task Force
- Mobile Broadband market requirement by some major service providers is not currently covered by WiMAX
 - 802.16e standardization started



2004 Marketing Plan

Overview



WiMAX Forum Marketing Objectives 2004

- Build awareness of BWA (Broadband Wireless Access) and preference for WiMAX-Certified products worldwide
- Re-establish credibility of BWA as valid last mile solution
- Launch WiMAX-Certified program
- Establish WiMAX Forum as the leader of the wireless broadband industry



WiMAX Forum Marketing Objectives & Strategies 2004

- Build awareness of BWA and preference for WiMAX-Certified products worldwide
 - Consistently communicate Key Messages with press/analysts, events, speakerships, collateral, website
- Re-establish credibility of BWA as valid last mile solution
 - Eliminate confusion about BWA vs. competition
 - Support launch of members' first WiMAX systems in Q4 '04
- Launch WiMAX-Certified program
 - Develop WiMAX-Certified brand / new look, logo 1Q '04
 - Develop WiMAX-Certified service w/ TWG 1H '04
 - Launch WiMAX-Certified program 2H '04
- Establish WiMAX Forum as the leader of the wireless broadband industry
 - Grow service providers' membership base and involvement
 - Increase active participation of all members
 - Educate market on benefits, value of WiMAX Forum



WiMAX Forum Target Audiences 2004

- Service Providers
- Press / Industry Analysts
- OEMs / WiMAX Forum members



WiMAX Forum Key Messages 2004

- WiMAX-Certified products will deliver cost-effective broadband services on a wide scale
 - -Economical, interoperable, portable, carrier class solutions
 - -Available late 2004
- WiMAX Forum drives growth and innovation for broadband wireless access (BWA).
 - -Drives cost-effective, industry standards-based products
 - -Market is here, real, growing
 - -WiMAX complements wireless LAN, mobile cellular networks, cable
- WiMAX Forum leads industry as exclusive organization dedicated to certifying interoperability of BWA products
 - -Leads development of global standards
 - Only organization bringing interoperability and compliance to the industry
 - -Advances real world broadband solutions
 - -Enabling wireless broadband last-mile

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Communication Tools

- PR / News Bureau
 - Messaging, press releases, press kit, materials, enewsletter, Q&As, by-lined articles
 - -Tours to analysts, press: proactive outreach, build relationships
- Events / Speakers Bureau
- Collateral, Sales tools
 - –White papers, case studies, CDs, presentations, fighting guide
- Website
- Branding plan / logos



PR Plan 1H 2004

- Event Support:
 - Face-to-face meetings with attending press and analysts
- Road Show
 - Tour for one-on-one briefings with press and analysts in key markets throughout US, Europe and Asia
 - Boston, DC, San Francisco, London, Singapore, etc.
 - Timing: May
- Milestone Announcements
 - New members (service providers, equipment providers)
 - Testing facility selection



WiMAX Forum Event Plan

- Events and Speaking Objective
 - Communicate the WiMAX Key Messages consistently in industry and public forums
- Annual Theme
 - 2003: "What is WiMAX Forum / What is 802.16a?"
 - 2004: "The road to conformance and interoperability"
 - 2005: "WiMAX market applications in use"
- Focus Events (1H 2004)
 - WCAi, January and June United States (confirmed)
 - Broadband Wireless World, February United States (confirmed)
 - Wi-Fi Planet, March Canada (confirmed)
 - Wireless China 2004 Roadshow, April China (confirmed)
 - EyeforWireless, April United States (confirmed)
 - WLAN Congress, June Netherlands (proposed)



Membership Plan 2004

- Grow membership to well over 100 in 2004
- Primary focus is to triple the size of the service provider working group
- Signup over 90% of the broadband wireless system suppliers in the current industry
- Work with global systems integrators to help shorten deployment time for WiMAX compliant systems

Member meetings currently 2x/year but considering increased frequency, tied to conferences/events and targeted to regions (China/USA-DC/Europe)



Branding Plan 2004

- Develop a brand identity that
 - Delivers strong image, sense of innovation
 - Works hard for both WiMAX Forum and WiMAX-Certified – dynamic, "closed", easy to use style and color
 - WiMAX-Certified design as a product/packaging mark
- New logo and look will be implemented Q2 '04





Come and Join US

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